

London Independent Health Complaints Advocacy Service

Free, independent and confidential support is available to you if you want help to make a complaint about a hospital, doctor, dentist or any other NHS-funded service.

Advocates will give you the individual support and assistance you need to make your complaint.

We are here to listen. We will work directly with you to help you so that you can be empowered to make your complaint.

We are experienced in supporting people with additional communications needs including people who speak English as a second language.



To talk about how we can help you, call our **Helpline** on **0203 553 5960**.



Or email us on pohwer@pohwer.net



www.pohwer.net/london-ihcas

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advocacy, making your voice heard